

SUMMER FAMILY POOL 2024/2025**Membership Terms and Conditions**

These terms and conditions apply to a new/current Summer Family Pools membership at the time of purchase and for the duration of the membership. All members will be required to agree to these terms and conditions.

1	The Summer Family Pool Membership is valid for the 2024/2025 period ending on 6 April 2025. The Summer Family Pool Membership provides unlimited access to Aquamoves' pools and Splash Park as well as access to the outdoor pools at Tatura, Mooroopna and Merrigum until their close in mid March. The use of the Spa, Sauna and Hydrotherapy Pool will incur an extra charge. The membership is limited to 5 people with a maximum of two adults. An adult is considered as a person 16 years and over.
2	A membership may only be used by the family completing the Membership Application Form. Under no circumstance may a membership be shared. If a member is found to be sharing a membership then a centre ban will be enforced on all parties involved. .
3	Additional family members are able to be added to the Summer Pool Family membership at a cost of \$50.00 each.
4	All members must present a membership card to reception staff on entering facility
5	Persons under the age of 16 may access the pools and Splash Park, however they are not permitted access to the spas, hydrotherapy pool or sauna – you must be 16 years or older to access these facilities.
6	Suspension of memberships – Suspensions do not apply to this membership.
7	Watch around water policy: Children under 5 MUST be accompanied into the water and remain within arms reach by a responsible person aged 16 years or older. Children under the age of 10 MUST be clearly and constantly visible and remain directly accessible at all times by a responsible person aged 16 years or older.
8	Refunds and cooling off periods – All requests for refunds within the first seven days of joining will be honoured in full, providing the facilities and services have not been used. If the membership has been used during the first 7 days, the applicable costs will be deducted from the refund entitlement. All terms and conditions of the membership are binding after seven days. After this time a refund will only be approved where: <ul style="list-style-type: none"> • A medical condition precludes further participation and a medical certificate is provided; • A refund will be calculated for the unused portion of the membership less a 20% administration fee Management reserves the right to cancel or suspend a membership at any time and if so will refund any unused portion less 20% administration fee. Please note NO CASH REFUNDS WILL BE APPROVED. Refunds will only be given in the form of bank deposit.
9	Conditions of Entry - Members are required to abide by all conditions of entry and any requests by centre staff. Failure to abide by these rules will result in suspension or cancellation of membership.
10	I acknowledge that during such times whilst at any of the premises both my property and my person shall be at my own risk and I will not hold the premises or its instructors liable for any personal injury or loss of property, whether caused by negligence of the premises, its servants or agents
11	I warrant that I am physically and medically sound to proceed with exercise. If at any time my physical status changes, I must inform Aquamoves staff.
12	Management reserves the right to ask for a Medical Clearance.
13	Threats or inappropriate gestures of a verbal or non-verbal nature towards other patrons or staff will not be tolerated. Persons behaving in this manner will be escorted from the Centre. Incidents will be dealt with by management and may result in suspension or cancellation of membership.
14	Members and guests are not permitted to conduct their own personal training or coaching sessions to other members and guests of the Centre.
15	LIABILITY - I acknowledge and agree that to the extent permitted by law, the Centre, Aquamoves, and Greater Shepparton City Council ('the Council') shall not be liable or responsible for any direct, indirect or consequential injury, loss or damage whatsoever and however arising out of my use of the centre. Further, I acknowledge that Aquamoves and the Council are not responsible for lost or stolen items or damage to property or vehicles. I agree to use the centre at my own risk. INDEMNITY - I agree to indemnify and keep indemnified Aquamoves and the Council, their servants, agents, and each of them from and against all actions ,costs, claims, charges, expenses, penalties, demands and damages whatsoever which may be brought or made or claimed against them, in connection with my use of the centre. My liability to indemnify Aquamoves and the council shall be reduced proportionally to the extent that their act or omission contributed to the loss or liability.
16	Persons under the age of 16 are required to have the Membership Application form signed by their parent or legal guardian. The parent or legal guardian may be held responsible for any breaches of the membership terms and conditions. The parent or legal guardian may also be required to provide consent to enable the person to participate in physical activities, the emergency contact details on the front of this form must be completed for this purpose.
17	I acknowledge that I have read these 'conditions of membership' and agree to abide by these.
18	<i>Privacy Statement - The personal information contained in this document is to provide contact information/medical details for individuals wishing to use Aquamoves' facilities. This information may be disclosed to other areas of Aquamoves, Council, medical practitioners or other third parties should there be an issue or medical emergency, and in accordance of the Information Privacy Act 2000.</i>

I have read and understood the membership conditions stated and agree to abide by them.

Member Name: _____ **Member Number:** _____

Member's Signature: _____ **Date:** _____

Receptionist's Signature: _____