

## How to re-activate your membership

1) Please ensure you are using **Google Chrome**, visit the Aquamoves website <u>www.aquamoves.com.au</u> and click on the Member's Area button.



2) Use your existing details to log in. If you don't remember your password click the 'Forgot Password?' button.

Been here before? Sign in.		
f	Sign in with facebook	
ogin with your email:	Page A-	
Login	Password	0
Remember me		Forgot password?
Login		•

3) Once you have logged in, click 'Account', then 'Contract details', select your contract and then click 'More options.'

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Payments	Contract details My products		y Prepaid account Payment settings Edit pro	file
● Your contracts	2			
S Contract name 2 Unit Gym/GF Direct D Group Fitness Membership Add On Covid Gy			Aquamoves Lakeside Shep Drive	parton , 25 Tom Collins
© Contract type Monthly / 1 month			<ul> <li>Validity date</li> <li>From 11/02/2020</li> </ul>	
Next payment date 12/03/2020			B Payment \$47.90	
This contract is currently frozen from 04/05/2020 - 01/01/20	21			
Freeze contract		€	More options 3	:

## 4) Click 'Edit' and select the date you wish to re-activate your membership.

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ayments	Freeze managme	ent	×	$\otimes$	Edit profile
	START	END	STATUS		
	04/05/2020	01/01/2021	Current	Edit	
	06/04/2020	03/05/2020	Ended		
iect De n Covid Gy	12/03/2020	05/04/2020	Ended		heppartor
	24/02/2020	01/03/2020	Ended		
1					
			Close		
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4) If you wish to re-activate immediately, select the current date. Select 'Confirm' to finalise.

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Payments	Freeze de	etails							$\otimes$	Edit profile
	Please choo	se date	s and a r	eason of	your fre	eze.				
	Freeze sta 04/05/								€	
Freeze end date* 02/01/2021									€	
Direct De dd On Covid Gy	۲		Ju	uly 202	0		9		٠	hepparton ,
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	20	21	22	23	24	25	26			
	27	28	29	30	31	01	02			
<sup>en from</sup> 1/01/2021	03	04	05	06	07	08	09			
				۲		More (	options			

If have difficulty with any of the above please email <u>customerservice@aquamoves.com.au</u> or phone us on 5832 9400 Monday to Friday between 8.30am and 5.00pm.

