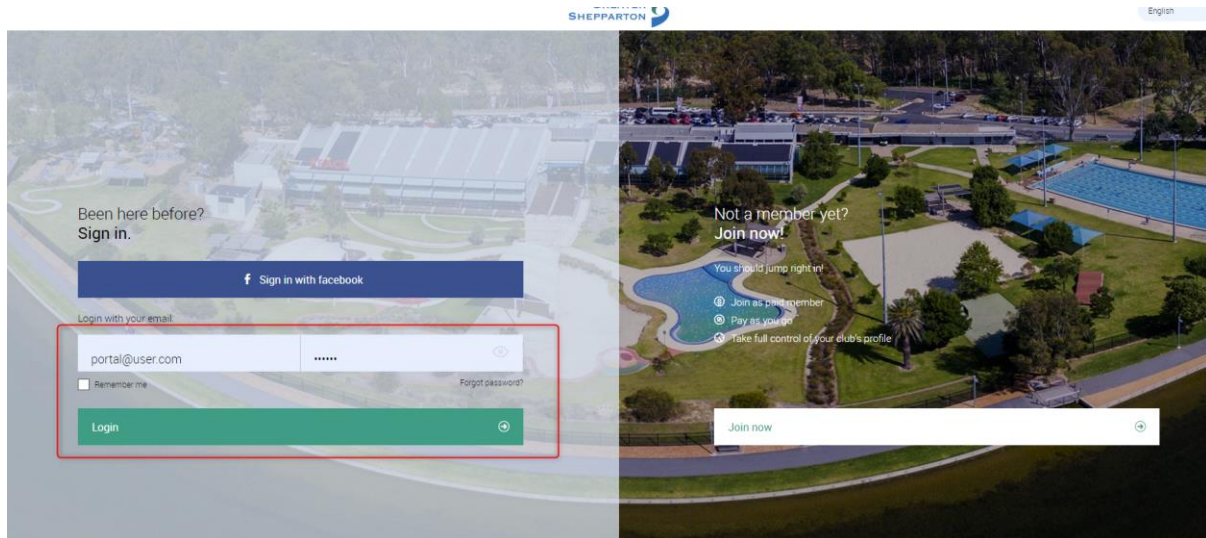


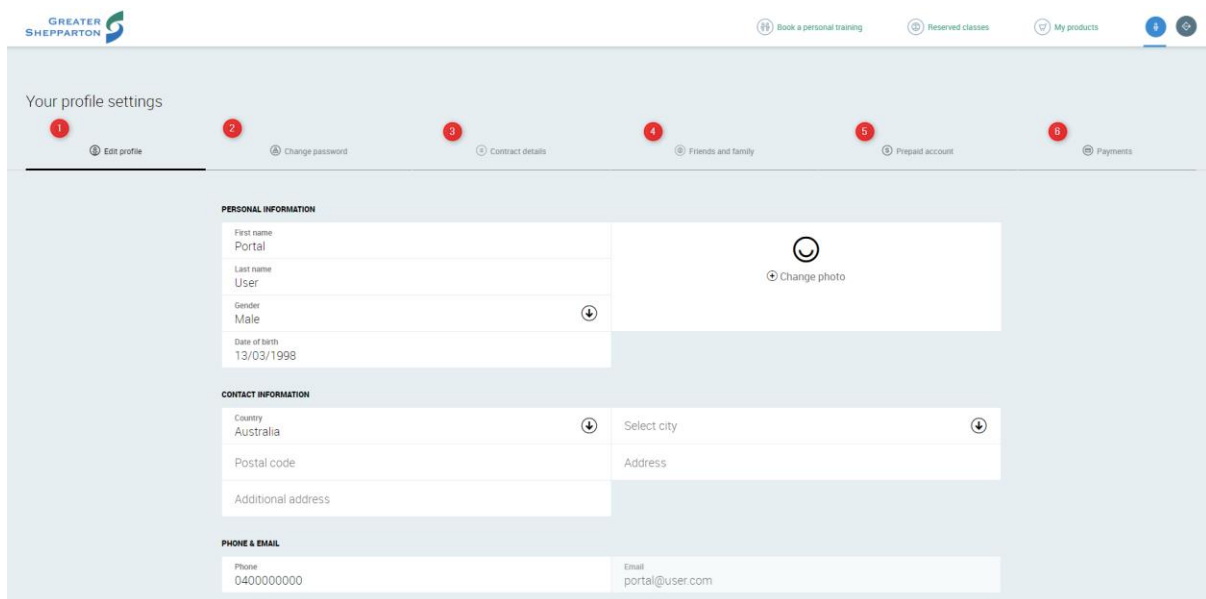
# Using Aquamoves' Client Portal

Go to [www.aquamoves.perfectgym.com.au/clientportal2](http://www.aquamoves.perfectgym.com.au/clientportal2)

Enter your email and the password you created upon setup to log in.

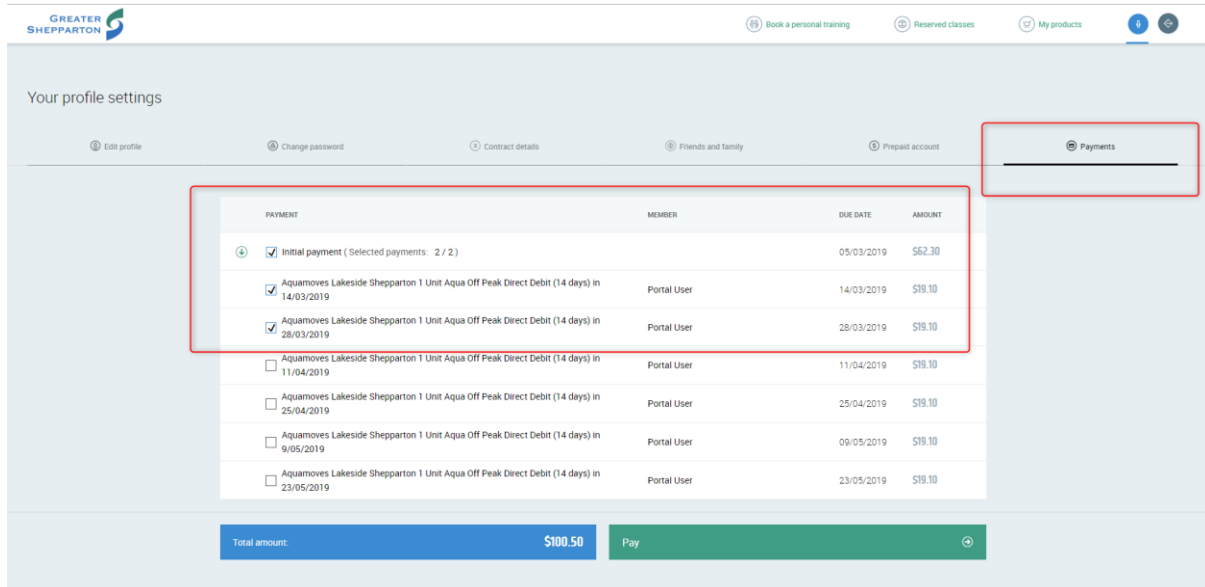


The profile settings page has a number of options.

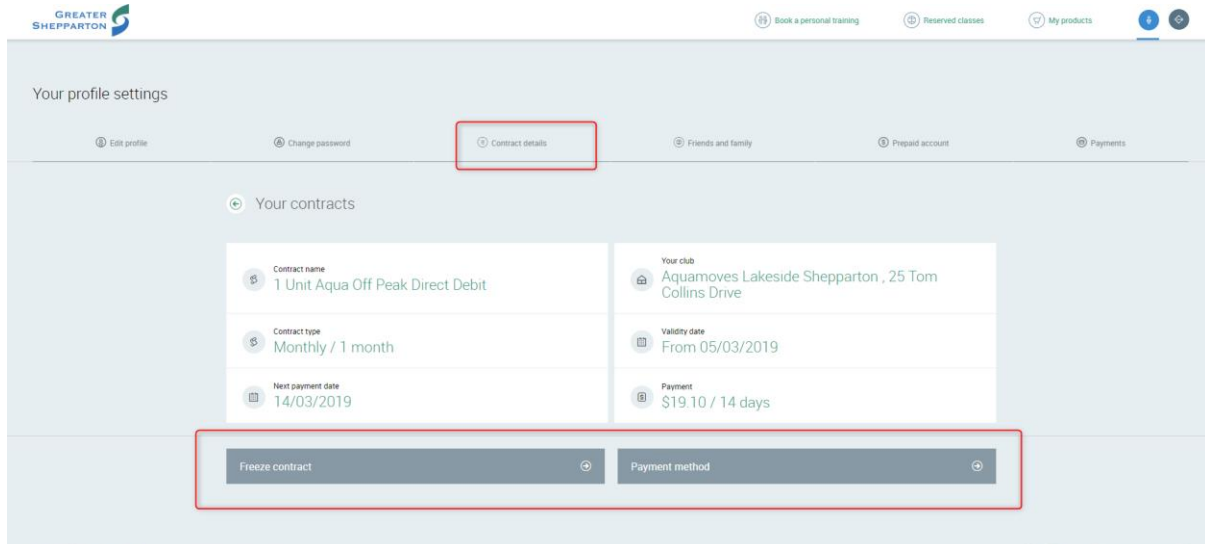


1. **Edit profile** – change address, phone number, emergency contact details etc.
2. **Change password**
3. **Contract details** – includes payment method and freeze options
4. **Friends and family** - sign up additional friends and family members onto your account
5. **Prepaid account** - (not currently available for Aquamoves)
6. **Payments** – show past and upcoming payments, make contract payments

On the Payments tab, you have the ability to make payments onto your account. You can catch up on outstanding payments and make future payments to put your account into credit. Once payments are selected, select 'Pay' and the page is taken to Bpoint to make the payment.

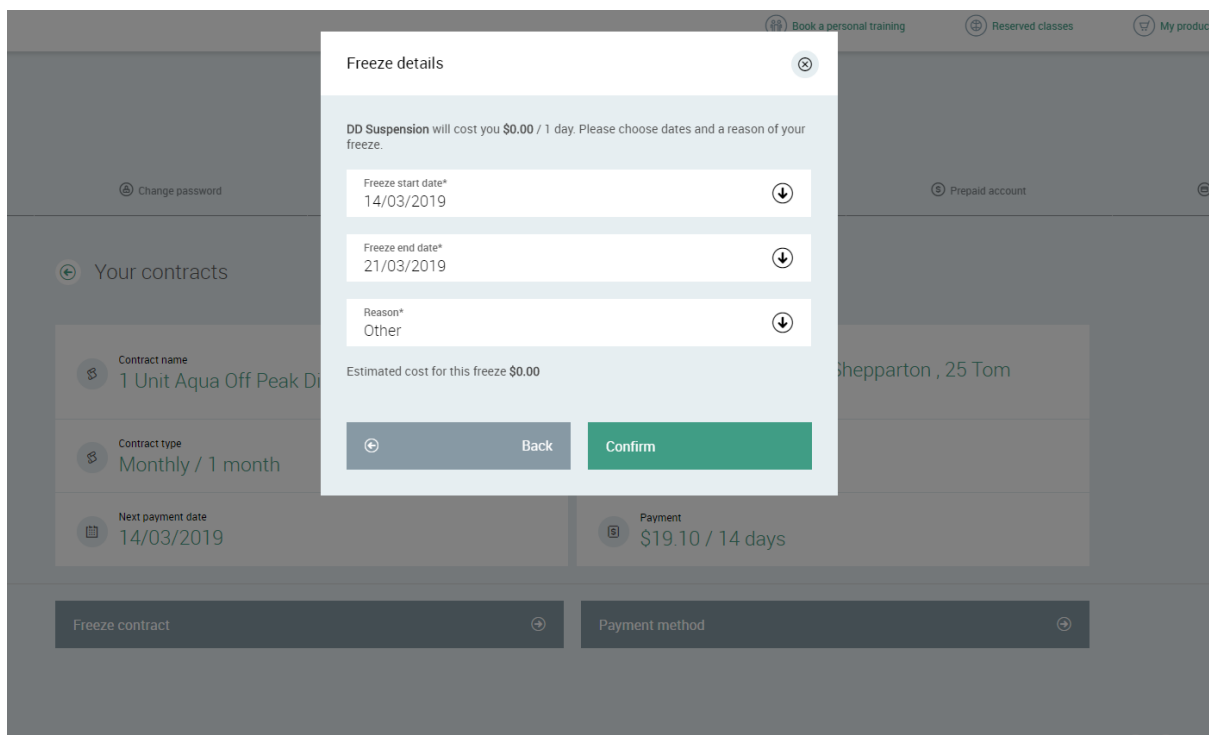
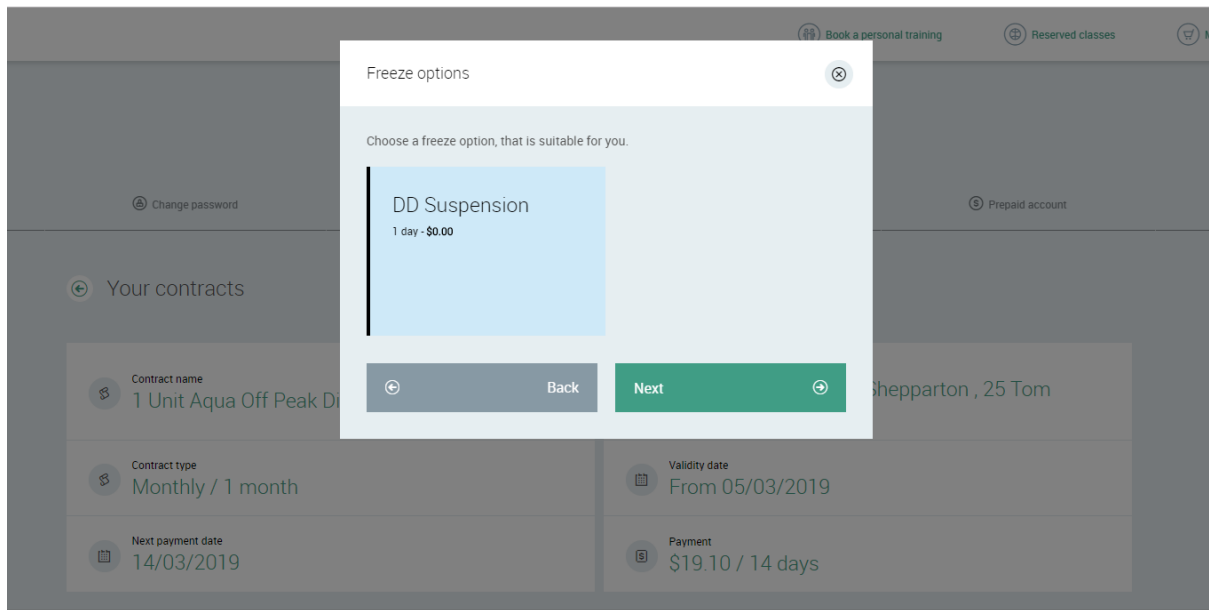


The Contract details page shows the contract name, type, next upcoming payment date, validity date, and allows you to change payment method or freeze the account.

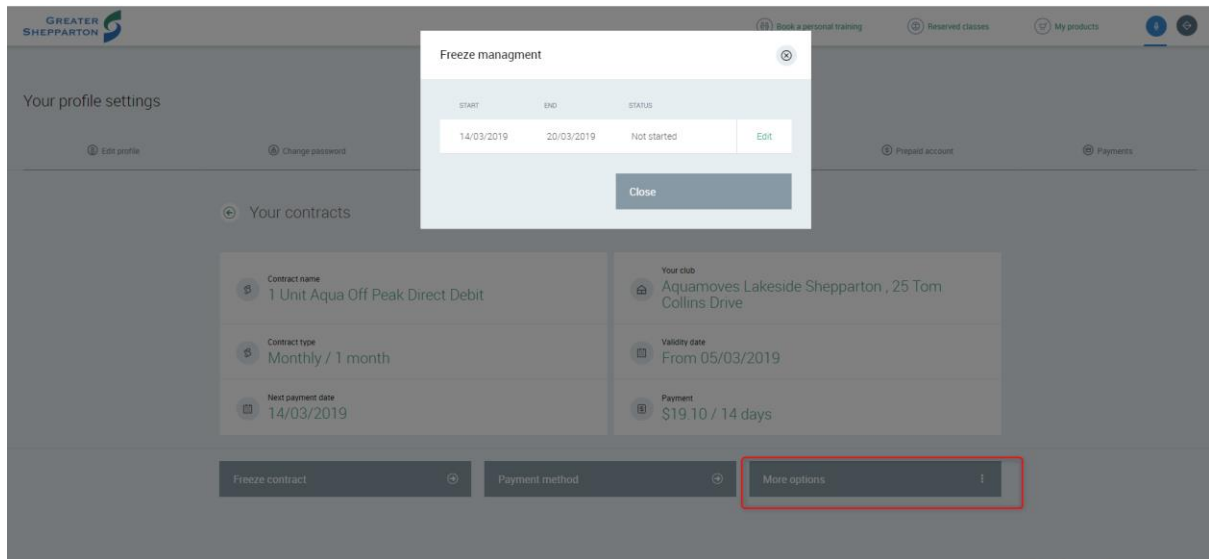


Selecting Payment method and debit/credit card will direct the page to Bpoint to update or change card details. Selecting Bank Account will stay in the portal.

Selecting Freeze contract will allow you to select dates to freeze the contract. The Freeze options that appear will depend on the freeze settings for the particular contract.



If you are in debt, you will not be allowed to freeze your contract until the outstanding debt is paid.



When a freeze is on, an extra panel appears. From here you can edit your freeze dates, or cancel the freeze.